

CLARISSA, EAGLE BEND, MILTONA, PARKERS PRAIRIE, URBANK AND OSAKIS EMERGENCY NUMBERS

Dial these numbers only in a real emergency.

For non-emergency calls, dial the numbers shown in the "Administrative Numbers" listing for the proper agency.

For aid in Fire, Police, Rescue/ Ambulance, Dial only 3 digits:

911



**Police
Sheriff**

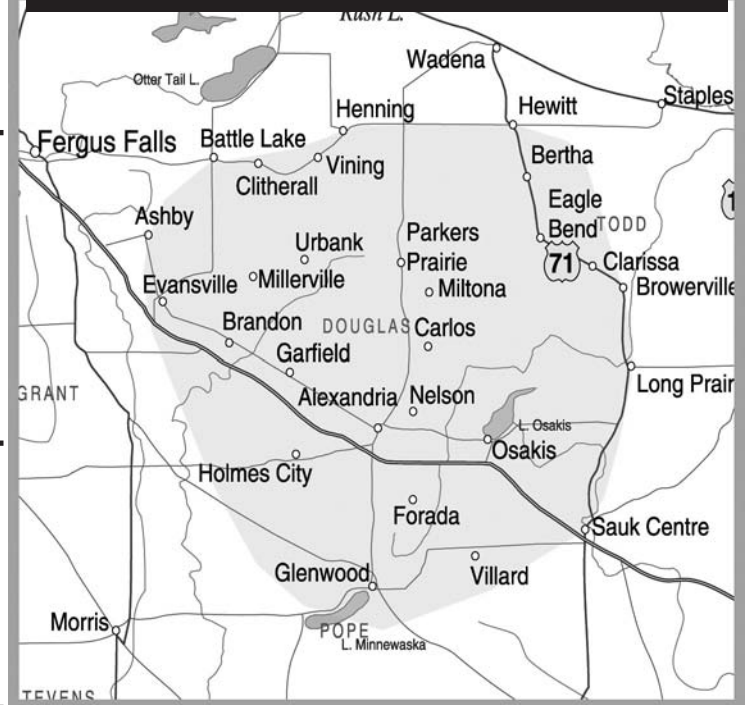


Fire



**Rescue
Ambulance**

LOCAL COVERAGE MAP



Emergency Dialing Instructions

The 911 emergency dialing system is a program to allow those in need of emergency aid from Police, Fire and Rescue organizations to summon that aid by dialing only 3 digits.

Other Emergency Numbers

AMERICAN RED CROSS

Central Minnesota Chapter
1204 7th St. S, St. Cloud, MN 56301 Toll Free **1-800-560-7641**

F.B.I Minneapolis Office (Toll Call)..... Dial **1-612-376-3200**
St. Cloud Office (Toll Call) Dial **1-320-251-9394**

GIRLS AND BOYS TOWN NATIONAL HOTLINE..... **1-800-448-3000**

INFORMATION & REFERRAL (First Call For Help)
(See Page 4) Dial **211**

MISSING PERSONS NATIONWIDE, INC (Toll Call) .. **1-813-856-5144**

NATIONAL CENTER FOR MISSING & EXPLOITED CHILDREN **1-800-843-5678**

NATIONWIDE POISON CONTROL CENTER
Toll Free..... **1-800-222-1222**

POLLUTION, TOXIC CHEMICAL & OIL SPILLS
(National Center)..... Toll Free **1-800-424-8802**

SENIOR CITIZEN ASSISTANCE - HUMAN SERVICES DEPT OF

Minnesota Board Of Aging -
Senior LinkAge Line..... **1-800-333-2433**

SOMEPLACE SAFE CRISIS HOTLINE **1-800-974-3359**

Domestic Violence & Sexual Assault Hotline

STATE HIGHWAY PATROL

Emergency Calls Only **911**
Non-Emergency Calls

Clarissa Dial **1-218-847-1550**

Eagle Bend, Milona, Parkers Prairie and
Urbank Customers Dial **1-218-847-1550**

Osakis Customers Dial **1-218-847-1550**

STATEWIDE ROAD CONDITION INFORMATION Dial **511**

U.S. SECRET SERVICE MINNEAPOLIS OFFICE
(Toll Call) Dial **1-612-725-2801**

Non-Emergency Administrative Numbers

FIRE ADMINISTRATIVE NUMBERS

ONLY 9 AM to 5 PM
Clarissa **756-2125**
Eagle Bend **738-5982**
Milona **943-1501**
Osakis **859-2150**
Parkers Prairie..... **338-4115**

GOPHER STATE ONE CALL **811** or **651-454-0002**
or Toll Free **1-800-252-1166**

MINNESOTA ARSON HOTLINE **1-800-723-2020**

POLICE NON-EMERGENCY

Clarissa **1-800-794-5733**
Eagle Bend **738-3492**
Milona **1-320-762-8151**
Parkers Prairie..... **338-4611**

SHERIFF

Douglas County Dial **1-320-762-8151**
Otter Tail County Dial **1-218-998-8555**
Todd County..... Dial **1-320-732-2157**

ACS DIRECTORY ASSISTANCE

How To Call Directory Assistance

DIRECTORY ASSISTANCE USA - obtain local, statewide and national phone numbers simply by dialing 411
 (\$.95 per call)

FOR ASSISTANCE IN DIALING

If at any time you need the service of an operator to place or complete a call, dial "0" Operator. When the operator answers explain the situation and the operator will be glad to assist you. There is a charge for this service.

To Reach Toll Free
800/822/833/844/855/866/877/888
Directory Assistance

Dial 1 + 800 + 555-1212 to obtain the number of a firm that receives incoming toll calls without charge to calling party.

EAGLE VALLEY DIRECTORY ASSISTANCE

411 (\$.75 per call)

NOTICE OF RIGHT TO INCORRECT DIRECTORY ASSISTANCE CREDIT

Immediate credit for incorrect Directory Assistance information will be issued. You must use the same dialing pattern when requesting credit as when you requested Directory Assistance. Example: If you dialed 411 for Directory Assistance, you need to dial 411 for Directory Assistance credit. If you dial 1 + Area Code + 555-1212, you must dial this same number to request credit. This will ensure that the proper provider is issuing the credit.

Extended Area Service (Toll Free)

FROM	TO	DIAL
CLARISSA	BROWERVILLE EAGLE BEND	Dial All 7 Digits Of Listed Number
PARKERS PRAIRIE	EAGLE BEND MILTONA URBANK	Dial All 7 Digits Of Listed Number
EAGLE BEND	BERTHA CLARISSA MILTONA PARKERS PRAIRIE URBANK	Dial All 7 Digits Of Listed Number
MILTONA	EAGLE BEND PARKERS PRAIRIE URBANK CARLOS	Dial All 7 Digits Of Listed Number
URBANK	EAGLE BEND MILTONA PARKERS PRAIRIE MILLERVILLE	Dial All 7 Digits Of Listed Number



**WRITE DOWN
 NUMBERS-
 DIRECTORY
 ASSISTANCE
 CALLS COST
 YOU MONEY**

GENERAL RULES AND REGULATIONS

Allowance For Failure Of Service

The Telephone Company does not guarantee uninterrupted working of its lines and equipment. In case service is interrupted otherwise than by the negligence or willful act of the subscriber, an adjustment will, upon application by a subscriber, be made in the amount of charges for such service, equipment, and facilities furnished as are rendered useless or inoperative. Any adjustment shall apply only to the period the interruption continues beyond forty-eight (48) hours after notice of the interruption is received by the Telephone Company. No other liability shall in any case attach to the Telephone Company.

Care Of Equipment

The telephone equipment, apparatus, and lines furnished shall be carefully used and cared for by the subscriber and shall be surrendered to the Telephone Company upon termination of the subscriber's right of use in as good condition as when received, ordinary wear and tear alone excepted.

All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's tariffs or in the contract for the use of the equipment, will be borne by the Telephone Company. In case of damage to, or destruction of, any of the said equipment, due to negligence of the subscriber, the subscriber shall pay either the cost of replacing the equipment or the cost of restoring the equipment to its original condition.

Change Of Telephone Numbers

The Telephone Company does not undertake to continue the furnishing of service to a subscriber in any exchange area through any particular central office in that area and may change the telephone numbers or the central office designation whenever it deems it desirable in the conduct of its business.

Default Of Payment Or Other Violation Of Regulations

Charges for exchange service and facilities are due in advance. Charges for toll and long distance services are due when the bill for such service is rendered. All bills are payable at the Telephone Company's business office. Failure to receive a bill does not exempt the subscriber from prompt payment of his account. The subscriber is held responsible for all charges for exchange service and facilities furnished at his request, and for all toll and long distance service furnished at his station or stations, including charges for toll messages received at this station or stations on which the charges have been reversed. In the event of default of payment of any sum for either exchange or toll service or both, the use of foul or profane language, the impersonation of any other person with fraudulent intent, listening in on party line conversation, or any other violation of the Telephone Company's regulations, the Telephone Company may either suspend service or terminate the service without notification.

Disconnection of Telephone Service For Non-Payment

Written notice of our intent to disconnect telephone service is mailed to a customer at least five (5) days before the scheduled disconnect date. A service reconnection charge applies after service has been disconnected and a deposit may be required.

Errors In Directory Listings

The Telephone Company issues directories to assist in furnishing prompt and efficient service and it does not guarantee to its subscriber correct listings therein. Every pre-caution is taken to prevent errors in, or omissions of, directory listings, but they may occur and the Telephone Company or Directory Company will assume no liability for damages caused to a subscriber because of such errors or omissions. Likewise, the Telephone Company will not be a party to controversies arising between subscribers or others as a result of listings published in its directories.

Moves Of Telephone Equipment

Telephone Company owned equipment installed on the premises of subscribers shall not be moved from one location to another except by a representative of the Telephone Company. For any changes in location of Telephone Company owned equipment, or wiring, the subscriber shall be required to pay the established charges for making such change in location.



**TELEPHONE
DIRECTORIES
MUST BE
RECYCLED
IT'S THE LAW!**

The Minnesota legislature has issued a bill that states effective August 1, 1993, a person may not place a telephone directory in solid waste, a disposal facility or a resource recovery facility, except a recycling facility. We encourage our subscribers to bring your old telephone directory to the telephone company business office so the books can be recycled. In Osakis, Eagle Bend and Miltna a bin will be supplied near our central office building.

Minnesota Telephone Service Discount Plans

If your income is at or below 135 percent of the Federal Poverty Guidelines and if you are currently participating in any of the following programs; Medicaid/Medical Assistance, Food Stamps/Food Support, Supplemental Security Income, Federal Public Housing Assistance (Section 8), Low-Income Home Energy Assistance Program (LIHEAP), National School Lunch Program's free lunch program, Temporary Assistance for Needy Family, you may qualify for monthly Minnesota Telephone Assistance Plan (TAP) and Lifeline credits on your telephone bill. For more information or an application, contact our business office.

GENERAL INFORMATION

Look First In The Telephone Directory

.....
Before You Make A Call



National Do Not Call Registry

The federal government created the National Do Not Call Registry to make it easier and more efficient for you to stop getting most tele-marketing sales calls you don't want. You can register online at DONOTCALL.GOV if you have an active e-mail address, or you can call toll-free, 1-888-382-1222 (TYY 1-866-290-4236), from the number you wish to register. Registration is free and your number will stay in the registry for five years, until it is disconnected, or until you delete it from the registry. After five years, you may renew your registration.

If you receive telemarketing calls after you have registered your telephone number and it has been in the registry for three months, you can file a complaint at DONOTCALL.GOV or by calling 1-888-382-1222 (TYY 1-866-290-4236). You will have to know the company's name or phone number to file a "do not call" complaint.

Annoying, Obscene And Threatening Calls

If you get an annoying, obscene or threatening call, hang up immediately. If the calls persist inform your Telephone Company Business Office. Threatening calls should be reported immediately to the police.

When You Hear A "Beep" Tone

A short "beep" tone heard on your telephone line about every 15 second means that the person with whom you are talking is recording your conversation. If you do not want a record made of what you are saying, ask the person with whom you are talking to disconnect the recording machine. When it is disconnected, you will no longer hear the "beep" tone.

Use Of Residence Telephones For Business Purposes

Residence Telephones are installed with the understanding that they will be used for normal social or domestic purposes.

A residence telephone will be changed to business service if used primarily or substantially for business purposes, or if the residence telephone number is advertised in connection with the sale of products or services, and the subscriber has no business service elsewhere within our system.

Telephone Directories

The Directory is an important aid in providing good and prompt telephone service. If your directory is no longer serviceable, please call the Business Office.

Every reasonable precaution is taken to avoid errors in and omissions from the telephone directory, but the Telephone Company does not guarantee listings therein and shall not be liable for damages arising out of errors in or omissions from the directory except as provided for in its filed regulations and tariffs.

Providing Your Own Telephone Equipment

Equipment not furnished by the Telephone Company may be used with the Company's facilities, provided such use complies with the Company's tariffs and the "registration" program of the Federal Communications Commission (FCC).

Registration gives residential and business customers an option. Telephone equipment furnished by the Company will be maintained without charge as long as a customer has it. Customer is responsible for the proper connection, maintenance and repair of the equipment.

In the event that a service person is dispatched to the customer's premises and the trouble proves to be caused by customer-owned equipment, no repairs will be made to customer owned equipment and a maintenance service charge will be billed to the customer in accordance with filed tariffs.

Rates And Regulations

Regulations and rules governing the furnishing of services by the Telephone Company are on file in our Business Offices. A representative will be glad to assist you in obtaining information from them.

The telephone company is regulated by the Minnesota Public Utilities Commission. The Commission's office is located at:



P.U.C.
350 Metro Square Building
121 7th Place E.
Suite 350
St. Paul, MN 55101-2147

1-651-296-0406
1-800-657-3782

Minnesota Traveler Information

Road Condition Information **511**
Statewide Road Information..... **visit 511mn.org** **511 or 1-800-542-0220**

2-1-1 Minnesota Or 800-543-7709

The national abbreviated dialing code for free access to health and human services information and referral (I&R). It makes a critical connection between individuals and families in need and the appropriate community-based organizations and government agencies.

MINNESOTA RELAY

Are you having trouble using the telephone due to a hearing or speech disability?

Minnesota Relay is a free service that uses a specially trained communications assistant (CA) to relay the telephone conversation between a person who has a hearing loss or a speech disability and the person they wish to speak with. Calls can be made to anywhere in the world (long distance charges apply), 24 hours a day, 365 days a year. All calls are completely confidential.

Now it is easier to make a Minnesota Relay call. Just dial 7-1-1! Once connected to the relay service, tell the CA the type of relay call you wish to make. Or, you may dial the specific toll free number for the type of relay call you wish to make.

Types of Relay Services Available

Captioned Telephone (CapTel™)

CapTel is an amplified telephone and relay captioning service that allows people who are hard of hearing to see word-for-word captions of their telephone conversation on a bright, easy-to-read display window built into the CapTel phone, while also listening to what is being said using their residual hearing (much like TV captioning). Requires a CapTel phone. If you wish to contact a person who uses a CapTel phone, dial: 877-243-2823.

Voice Carry Over (VCO): 877-627-3024

Allows a person who has difficulty hearing on the phone to voice their conversations directly to a hearing person. The CA then types the hearing person's response to the VCO user. Requires a special telephone.

2-Line VCO: 866-855-4611

Allows a VCO user to use one telephone line for speaking directly to the other person, while the second line is used to receive the CA's typed response from the other person. This enhanced feature provides a more natural flow of conversation without the pauses of single-line VCO calls. Additional service and equipment requirements.

Hearing Carry Over (HCO): 800-627-3529

Allows a person who can hear but who has very limited or no speech capability to make and receive phone calls. The HCO user types his/her conversation for the CA to read to the hearing person, and listens directly to the hearing person's response. Requires a special telephone.

Text Telephone (TTY): 800-627-3529

Allows a person who is deaf, hard of hearing, or speech disabled to use a TTY to communicate with the other person on the call.

Standard Telephone: 800-627-3529

A hearing person may use a standard telephone to place a relay call and easily converse with a person who is deaf, hard of hearing or speech disabled.

Speech-to-Speech (STS): 877-627-3848

Allows a person who has difficulty speaking or being understood on the phone to communicate using his or her own voice or voice synthesizer. The CA revoices the words of the person with a speech disability so the other person on the call can understand them. No special telephone is required.

Computer (ASCII): 800-627-3529

Computer users can also access Minnesota Relay. Set your communications software to the following protocols: speeds ranging from 300 to 2400; 8 Bits; No Parity; 1 Stop Bit; Full Duplex. When calling at a rate of 300 or below, follow the above using Half Duplex.

Spanish Relay: 877-627-5448

The CA relays calls between a Spanish speaking person with a hearing or speech disability and a Spanish speaking hearing person.

900 Pay-Per-Call Services: 900-230-3324

Allows a relay user to connect to any pay-per-Call service.

Important Information

Emergency Assistance

TTY callers should dial 9-1-1 directly in an emergency. All 9-1-1 centers are equipped to handle TTY calls. Minnesota Relay can process emergency calls, but this may delay the response to your call.

Billing Options for

Long Distance Relay Calls

- Direct
- Collect
- Third-party billing
- Pre-paid or carrier calling card

Filing a Complaint

To file a complaint regarding Minnesota Relay, please call 1-800-657-3775 (voice/TTY). You will need to provide the date and time of the relay call, the CA's identification number and the nature of your complaint. To file a relay complaint with the Federal Communications Commission

call toll-free at 1-888-225-5322 (voice)

888-835-5322 (TTY),

or file on line at

<http://esupport.fcc.gov/complaints.htm>.

For More Information on Minnesota Relay Services: www.mnrelay.org or 800-657-3775 (voice/TTY)

TELEPHONE EQUIPMENT DISTRIBUTION (TED) PROGRAM

The TED Program provides free specialized telecommunications equipment to income eligible Minnesotans who are having trouble using the telephone due to a hearing, speech or physical disability. For information on the TED Program go to their Web site at: www.tedprogram.org or call 800-657-3663 (voice) or 888-206-6555 (TTY).

How To Use Your Calling Features

Arvig Communication Systems and Eagle Valley Telephone Company offer many Calling Features to enhance the way you communicate. Each Calling Feature is designed to make your telephone a more useful tool in managing your calls and your life. It's your phone, use it.

ACS Telephone customers can also access their Calling Features via the web at www.arvig.com, if they have ACS Voice Mail.

Making Calls

These timesaving features allow your telephone to do your dialing!

Call Return (For ACS Customers)

Automatic Recall (For EV Customers)

If you can't answer a call, Call Return will store the number of the last incoming call and automatically dial it for you. Call Return will attempt to connect the call for up to 30 minutes. Call Return does not return blocked calls. (Start code is *69. Stop code is *89.)

Conference Calling

This service allows you to talk with up to twenty individual callers at the same time. Call ACS with the time and date of your meeting and ACS will arrange your conference call.

Repeat Dial

Repeat Dial will automatically redial the last number called from your telephone for up to 30 minutes until both your line and the called line are free. When both lines are free, you'll hear a special ring.

(Start code is *66. Stop code is *86)

Safety Line (Available to ACS Customers)

This feature dials a pre-selected number if the hand set is lifted and a number is not dialed within 20 seconds. (This preset number cannot be "911".)

Speed Calling 8

To Use Your Speed Calling Feature

- Lift the handset and listen for the dial tone.
- Dial the appropriate speed number.
- Press the # button.
- Your call will be automatically dialed.

To Enter or Change Your Speed Calling 8 List

- From a touch tone telephone, lift the handset and listen for the dial tone.
- Press *74 and listen for the dial tone.
- Enter a one-digit speed number (2 through 9).
- Enter the number you wish to speed call.
(Long distance entries should include "1" and the area code.)
- Press the # button.
- A confirm tone is played, then after a second of silence, either the reorder tone or dial tone is played.

Speed Calling 30

To Use Your Speed Calling Feature

- Lift the handset and listen for the dial tone.
- Dial the appropriate speed number.
- Press the # button.
- Your call will be automatically dialed.

To Enter or Change Your Speed Calling 30 List

- From a touch tone telephone, lift the handset and listen for the dial tone.
- Press *75 and listen for the dial tone.
- Enter a two-digit speed number (20 through 49).
- Enter the number you wish to speed call.
(Long distance entries should include "1" and the area code.)
- Press the # button.
- A confirm tone is played, then after a second of silence, either the reorder tone or dial tone is played.

Three-Way Calling

To Add A Third Person To Your Call

- Depress the switchhook for about one second to place the first call on hold.
- Listen for the dial tone. Then, dial the third person.
When the third person answers, you may talk privately with this person before you make the call three-way.
- To make the call three-way, depress the switchhook for about one second to add the person on hold. If the call to the third person is not completed or you decide not to add the third person to the call, depress the switchhook twice to resume your conversation with the person on hold.

To Disconnect

- Press the switchhook for about one second to disconnect the third person, but stay connected to the original party.
- If either of the other two people hangs up, you can continue to talk to the one remaining.

To Disconnect Completely

- Simply hang up.

Three-Way Calling with User Transfer

- This feature is used with Three-Way Calling. It allows the user to transfer a call to another directory number, then drop out of the call, leaving the parties connected to each other.

Receiving Calls

With this group of Calling Features, you can control the way you receive calls. These features provide several methods to ensure that when someone is trying to reach you, the call gets through. So, whether you're on the telephone, visiting a friend, in your car, or mowing the lawn, your caller will have an opportunity to reach you!

Call Forward Busy (Available to ACS Customers)

This feature forwards your calls when you are on the telephone with another call.

To Forward Your Calls

- Lift the handset and listen for the dial tone.
- Press *90 and listen for the dial tone.
- Enter the number where you wish your calls to be forwarded.
(Speed Calling codes may be used if you also have this feature.)
- Call Forward Busy is in effect when someone answers at the forwarded number. If there is no answer or the line is busy, hang up and repeat the previous steps within two minutes. You will hear three beeps, meaning Call Forward Busy is now working. Once you have activated Call Forward Busy, if you are using your telephone and someone tries to call you, the call will be forwarded. Your caller will not hear a "busy" signal, but will hear ringing. If you wish to change the number your calls are being transferred to, just deactivate Call Forward Busy, then follow the steps for Call Forward Busy.

To Deactivate Call Forward Busy

- Lift the handset and listen for the dial tone.
- Press *91 and listen for three beeps.
- Call Forward Busy is now deactivated and calls will not be transferred when your line is in use.

Note: Call Waiting supercedes this feature.

If you want this feature to be activated, deactivate Call Waiting.

Call Forwarding

Call Forwarding forwards your calls when you are unable to answer. It immediately forwards all calls.

To Forward Your Calls

- Lift the handset and listen for the dial tone.
- Press *72 (72# for EV customers) and listen for the dial tone.
- Enter the number where you wish your calls to be forwarded.
(Speed Calling codes may be used if you also have this feature.)

CALLING FEATURES - (Cont'd)

Call Forwarding - Cont'd

- Call Forwarding is in effect when someone answers at the forwarded number. If there is no answer, or the line is busy, hang up and repeat the previous steps within two minutes. You will hear three beeps, meaning Call Forwarding is now working. Once you have activated Call Forwarding, the telephone will make one short ring each time a call is forwarded. You can still make outgoing calls from this telephone. If you wish to change the number your calls are being transferred to, just deactivate Call Forwarding (see below) and then follow the steps above for Call Forwarding.

To Deactivate Call Forwarding

- Lift the handset and listen for the dial tone.
- Press *73 (73# for EV customers) and listen for three beeps.
- Call Forwarding is now deactivated and calls will ring on your telephone.

Call Forward No Answer (Available to ACS Customers)

Call Forward No Answer forwards your calls when you are unable to answer. It forwards all calls when there is no answer on your telephone.

To Forward Your Calls

- Lift the handset and listen for the dial tone.
- Press *92.
- Listen for confirmation tones followed by dial tone.
- Enter the number where you wish your calls to be forwarded. (Speed Calling codes may be used if you also have this-feature.)
- Call Forward No Answer is in effect when someone answers at the forwarded number. If there is no answer or the line is busy, hang up and repeat the previous steps within two minutes. You will hear three beeps, meaning Call Forward No Answer has been set.

To Set Your Ring Count

- Lift the handset and listen for the dial tone.
- Press *94 and listen for three beeps.
- Enter a digit between 2 and 9 to indicate the number of times your telephone will ring before calls are forwarded. Tones will confirm the ring count has been set. Once you have activated Call Forward No Answer, your telephone will ring as normal. However, if the call is not answered by the preset number of rings, the call will be transferred to the Call Forwarding Number. If you have Call Waiting, you will hear the Call Waiting "beep." If you don't answer the call, it will be forwarded after the preset number of rings. If you wish to change the number your calls are being forwarded to, just deactivate Call Forward No Answer (see deactivate instructions), and then follow, the steps above for call Forward No Answer.

To Deactivate Call Forward No Answer

- Lift the handset and listen for the dial tone.
- Press *93 and listen for three beeps.
- Call Forward No Answer is now deactivated and your calls will not be forwarded.

Note: Be sure to deactivate basic Call Forwarding before activating Call Forward No Answer or Call Forward Busy. Call Forward No Answer and Call Forward Busy can be activated at the same time. Calls will be forwarded if the line is in use or if the call is not answered by the preset number of rings.

Call Waiting

Call Waiting allows you to have a private conversation with one caller, while keeping another caller on hold. With Call Waiting, a beep tone tells you that a second call is waiting. Another reminder is heard 10 seconds later if the waiting call remains unanswered. (Only you hear this tone. The second caller hears only the normal ringing tone.)

To Answer the Second Call

- Depress the switchhook (or 'Link' or 'Flash' button if available) for about one second to place your first call on hold. You will automatically be connected with the second caller.

To Alternate Between Calls

- Depress the switchhook for about one second to alternate to the other caller.
- Each conversation is private and cannot be heard by the other caller.

To End Either Call

- Simply hang up.
- If you haven't answered the Call Waiting, your telephone will ring.

To Deactivate Call Waiting While You Place A Call

- Enter *70 from a touch tone telephone.
- You will hear a second dial tone.
- Enter the number for a call. Call Waiting will not be activated for the duration of this call only. When you hang up, Call Waiting is again operational.

To Activate Call Waiting On An Incoming Call

- This feature works only if you have Three-Way Calling.
- After you answer an incoming call and determine you do not wish to be interrupted during this call, flash the switchhook for about one second to place your call on hold.
- Press *70.
- When you hear the second dial tone, flash the switchhook again for about one second to resume your conversation. Call Waiting will not be activated for the duration of the call. When you hang up, Call Waiting is again operational.

In Touch

In Touch allows your calls to simultaneously ring up to four other numbers when callers dial your main number. Choose to have your calls ring at your home, office, cabin, cellular telephone, etc. Press *62 and the auto-attendant will direct you through the setup menu.

Reminder Call (Available to ACS Customers)

Allows you to set up individual or regular reminders.

To Set Up Reminder Call

Dial the appropriate access code:

- Press *310, to enable an individual reminder.
- Press *311, to disable all individual reminders.
- Press *312, to disable one individual reminder.
- Press *313, to check individual reminders.
- Press *314, to enable a regular reminder.
- Press *315, to disable all regular reminders.
- Press *316, to disable one regular reminder.
- Press *317, to check regular reminders.
- Enter the desired time of the Reminder Call, in 24-hour clock format, followed by *.
- Enter your option code, followed by #.

Option Codes:

- Monday, 1.
- Sunday, 7.
- Every weekday, 8.
- Everyday, 9.
- An announcement will confirm that the Reminder Call has been set.

Remote Call Forwarding (Available to ACS Customers)

Remote Call Forwarding allows you to activate or deactivate your Call Forwarding option from a remote location.

Selective Call Forwarding

Use this feature to forward selected calls to another number and have all other calls ring at your telephone as usual. Calls originating from numbers on your "Preferred List" of up to 10 numbers are forwarded. All other calls ring at your telephone. When Call Forward, Call Forward Busy, and Call Forward No Answer are active, Selective Call Forwarding is on and all of your calls are forwarded. (Start code is *63. Stop code is *63.)



VOICE MAIL INSTRUCTIONS (ACS)

1

Review VoiceMail

Hear Message

- 1** Repeat
- 2** Save
- 3** Erase
- 4** Reply
- 5** Send A Copy
- 6** New Message
- 7** Skip Back 5 Seconds
- 8** Pause/Resume
- 9** Skip Forward 5 Seconds
- #** Next Message
- 1 1** Previous Message
- 8 8** Replay Message With Timestamp

11

Review Email, Fax and Other Messages

Hear Message

- 1** Repeat
- 2** Save
- 3** Erase
- 4** Reply
- 5** Send A Copy
- 6** New Message
- 7** Skip Back 5 Seconds
- 8** Pause/Resume
- 9** Skip Forward 5 Seconds
- #** Next Message
- 1 1** Previous Message
- 8 8** Replay Message With Timestamp

2

Send Message

- Enter Phone or GL Number, then #
- *** Cancel Previous Address
 - #** End Addressing
- Begin Recording After tone. # to end.
- #** Send
 - 0** Delivery Options
- Delivery Options
- 1** Private
 - 2** Urgent
 - 3** Hear Message
 - 4** Add Recipient
 - 0** Re-record
 - #** Send

3

Subscriber Transfer

Log On As Another Subscriber

4

Mailbox Settings

- Mailbox Settings Menu
- #** Next Option
 - 1 1** Previous Option
 - 0** Select
- Greetings
 - PIN
 - Group Lists
 - Hands Free & Timesavers
 - Recorded Name
 - Caller Transfer
 - Additional Numbers
 - Notifications

5

Erased Messages

Hear Message

- 1** Repeat
- 2** Restore
- 3** Permanently Erase
- 4** Reply
- 5** Send A Copy
- 7** Back Up 5 Seconds
- 8** Pause/Resume
- 9** Forward 5 Seconds
- #** Next Message
- 1 1** Previous Message

0

Help

Helpful Hints

- #** Next Hint
- 1 1** Previous Hint
- 0** Transfer To Operator

Common Keys

- 7** Skip Back Through Prompts
- 8** Pause/Resume
- 9** Skip Forward Through Prompts
- *** Cancel Input Or Move Up A Level
- #** End Input Or Move Forward In A List
- 1 1** Return To Previous Menu Item Or Message

Accessing your Voice Mail

From Your Own Telephone:

- Dial the ACS local Voice Mail access number *98
 - Enter your password when prompted.
- Note: your temporary password is six zeros, 000000.

From Another Telephone:

- Dial the ACS local Voice Mail access number ___-0123
 - Press 3, at the Main Menu.
 - Enter your password.
- Note: your temporary password is six zeros, 000000.

From The Internet:

- Go to www.arvig.com.
- Click on Voice Mail and then click on Access Voice Mail Online (bottom left hand corner).
- Enter your Voice Mail phone number (10-digit telephone number) or Voice Mail e-mail address (10-digit telephone@vm.arvig.net) (area code followed by your 7-digit phone number).
- Enter your current Voice Mail password (this is the same password that you use to access you Voice Mail from your telephone).

VOICE MAIL INSTRUCTIONS (Eagle Valley)

Accessing Your Mailbox

From the phone subscribed to the service:

1. Dial *99 or 756-5999.
2. If prompted enter your PIN and then #.

From a different phone:

1. Dial 756-5999.
2. Enter your 10-digit mailbox number.
3. Enter your PIN and then #.

Mailbox Set Up

Record Your Greeting:

1. Access your Voice Mailbox.
2. **9** Press **9** for the Mailbox Setup Menu.
3. **1** Press **1** for Greeting Options.
4. **4** Press **4** to Record your Greeting.
5. **#** Record your Greeting and then **Press #**.
6. **2** Press **2** to Keep your Greeting.

Change Your Password:

1. Access your Voice Mailbox.
2. **9** Press **9** for the Mailbox Setup Menu.
3. **2** Press **2** to Change your Password.
4. **#** Enter your new Password and then **Press #**.
5. **#** When prompted to verify the Password, enter it again and then **Press #**.

Retrieve Messages

1. Access your Voice Mailbox
2. Your first new message may play immediately. If not,
 - 1** Press **1** to listen to your messages. You will hear the announcement "You have x messages and x saved messages."
3. **1** Press **1** to Listen to New messages.
4. **2** Press **2** to Listen to Saved messages.

When Retrieving Messages, You Can:

- 1** Press **1** – Play the message again
- 2** Press **2** – Save the message and play the next
- 3** Press **3** – Delete the message and play the next
- 4** Press **4** – Save the message as new
- 5** Press **5** – Reply to the message*
- 6** Press **6** – Forward the message to another mailbox*
- 7** Press **7** – Skip backward in the message
- 8** Press **8** – To pause the message
- 9** Press **9** – To skip forward in the message

*Voice Mail package must be set to allow this capability.



Please be aware that the equipment to perform these features is not available to 100% of the country or internationally. Therefore, these CLASS features may not always perform 100% as suggested.

In order for these features to work, ACS or Eagle Valley switchboard needs to communicate with the switchboard of the called or calling party. If the two switchboards cannot communicate, certain CLASS features may not work.

Identifying Calls

In today's fast-paced world, we all need a chance to take control of our schedules. These Calling Features enable you to identify callers who help you do just that! With this unique group of features, you can ensure that you receive only the calls you want to receive.

Caller ID: Erasure (Available to ACS Customers)

Press *320, to erase the record of the last caller's number, including the date and time of the call, so that it cannot be accessed by any call service. You will hear a recording to confirm that all records of the last calling party have been deleted.

Caller ID: Name & Number

With Caller ID, the name and/or telephone number of the caller is displayed on a special display unit attached to your telephone or on a specially equipped display telephone. If the caller has blocked the delivery of the call, or if Caller ID is not available in the caller's telephone network, the display screen shows "Private" or "Anonymous". Caller ID customers will also receive Anonymous Call Rejection.

Distinctive Ring/Call Screening Number (Teen Line)

This feature assigns an additional number to your telephone line. The distinctive ringing on this additional number allows you to identify which number is being called.

Call Tracing

To initiate a trace on the last call you have received, simply press *57 after receiving the call. The originating telephone number, time and date of the call is recorded on a special printer at the telephone company office and can be forwarded to a law enforcement agency at your request. When you activate the trace, a digital voice recording will inform you if the trace was successful. There is a charge for each successful trace.

Call Waiting ID

With Call Waiting ID, you can see who's calling when you are on the telephone. When you hear your Call Waiting "beep", the name and/or telephone number of the calling party will appear on your display unit. Distinctive Ringing (Teen Line) This feature assigns an additional number to your telephone line. The distinctive ringing on this additional number allows you to identify which number is being called.

Priority Call (For ACS Customers)

Distinctive Ring w/Call Waiting (For EV Customers)

This service allows you to select a list of numbers from which incoming calls will ring with a distinctive tone. (ACS Customers: Start code is *61. Stop code is *61.) (EV Customers: Start code is *61. Stop code is *81.)

Selective Call Acceptance

You can choose to receive only calls from specific parties by entering their telephone numbers into a "selection list". Other calls will receive a recorded announcement stating you are not accepting calls at this time. (Start code is *64. Stop code is *64.)

Selective Call Rejection

You can choose not to receive calls from specific parties by entering their telephone number into a "Screening List". Calls originating from those numbers will be routed to a recorded announcement stating you are not accepting calls at this time. You'll receive all other calls as usual. (Start code is *60. Stop code is *60.) If this instruction does not work for your long distance calls, please try the following: Immediately after the call, pick up the handset, dial * 60, then dial #01# and the last number that called you will be blocked. A recorded message will assist you in activating this feature. Note: This feature may not work on all long distance calls.

Call Blocking

Protect your privacy with ACS Blocking Features. You can choose your calls identified and whether certain callers can call you!

Anonymous Call Rejection

Anonymous Call Rejection prevents intentionally blocked calls from reaching you. Callers who have blocked their call with Per Call Blocking or Line Blocking, will hear a message stating this number is not accepting calls from blocked lines. (Start code is *77. Stop code is *87.)

Per Line Blocking

Line Blocking prevents your number from being displayed to Caller ID customers on all calls made from your telephone. Line Blocking is available upon request at no charge to residential customers.

Per Call Blocking

This feature, which is already provided on your telephone line, prevents your telephone number from being displayed to Caller ID customers on a per-call basis. Simply press *67 before placing your call.

Per Call Unblocking

This feature allows you to unblock your Line Blocked telephone line on a per-call basis so your number will be displayed to Caller ID customers. This is available to all customers who have Line Blocking. To activate this feature, press *82 before placing your call. After the call, Line Blocking will again be in effect.

Selective Toll Restriction (Available to ACS Customers)

This feature allows you to control access to direct-dialed long distance calling from your telephone. Call ACS with your PIN number to activate Selective Toll Restriction.

- Dial the long distance number to you want to call.
- After the tone, enter your PIN number.
- Your long distance call is then connected.

...make
smiles across
the miles



IF YOU MAKE 900 CALLS, YOU SHOULD KNOW...

This statement describes your rights under the Federal Telephone Disclosure and Dispute Resolution Act with respect to telephone-billed purchases made using 900 pay-per-call services that are billed to you through your local telephone company. The procedure that you must use to notify your local telephone company of a billing error and the steps that we must take in response to your notice are as follows:

You may provide notice of a billing error to your local telephone company by telephone or in writing. The notice must be given within 60 days of receipt of the disputed bill, or from the date the disputed services were delivered, whichever occurs later. If you write, you should:



- (1) give us your name or the customer's name, and telephone number to which the charge was billed;
- (2) tell us the date and amount of the error, the type of error you believe occurred; and
- (3) tell us why you believe it was an error.

If you orally communicate that a billing error has occurred, it is presumed that sufficient notice to initiate a billing review has occurred.

You have the right to withhold payment of any disputed amount pending completion of our billing review, and any action to collect any disputed amount by your local telephone company will be suspended pending completion of the billing review. The review will be taken within two billing cycles (two months) after your notice is received. You will not be charged for a billing review.

If it is determined that no billing error occurred, we will send you an explanation setting forth the reasons why it has been determined that there was no error. Your local telephone company will notify you in writing, normally with your billing statement, of the time when payment is due for the portion of the disputed amount that is determined not to be in error. Payment must be made in the normal course of billing or as otherwise provided, but not less than ten days after the request for payment is made. The provider of the 900 service or your local telephone company may take action to collect the sum outstanding that is determined not to be the result of a billing error if you continue to withhold payment of the disputed amount once the billing review is completed.

If there was an error - even a partial error or an error different than what you asserted - your account will be adjusted appropriately.

If you request, we will provide written explanation and copies of any documentary evidence related to the dispute. Once your local telephone company has completed its investigation regarding a claim you make of a billing error, it has no further responsibility if you continue to make substantially the same allegation.

The provider of the disputed service will be advised of the disposition of the billing error investigation and the reason for that disposition. Collection efforts by those entities providing the service may continue despite a credit to your bill. In that event, the names, addresses and telephone numbers of the providers are available from your local telephone company.

If we fail to follow the billing and collection procedures prescribed by Section 308.7 of the Federal Trade Commission rule implementing the Federal Telephone Disclosure and Dispute Resolution Act, we are obligated to forfeit any disputed amount, up to \$50 per transaction.

Your local exchange and long distance service cannot be disconnected or interrupted as a result of your failure to pay charges for pay-per-call service, charges for information services provided pursuant to a presubscription or comparable arrangement, or charges you have disputed for tariffed collect information services.

You can, on a one-time basis, obtain blocking of access to services offered on the 900 service access code at no charge before January 1, 1994 or within 60 days after your subscription to a new number become effective. Other requests for blocking, and requests for unblocking will be subject to a one time fee. Our interstate tariff includes the terms and conditions that apply. Requests to remove 900 service blocking must be in writing.

You have a right not to be billed for pay-per-call services not offered in compliance with Federal laws and regulations established until Titles II or III of the Telephone Disclosure and Dispute Resolution Act.

Your access to 900 service may be involuntarily blocked for failure to pay legitimate pay-per-call charges.



TYPES OF LONG DISTANCE CALLS

LONG DISTANCE CALLING

Direct Dialed Calls

Rates are lower on ALL long distance calls when an operator is not involved.

Station-to-Station

Call station-to-station if you wish to talk to anyone who answers. Rates are lower than person-to-person. Charging begins when the called telephone is answered.

Collect Calls

You may call collect if the person or firm you are calling agrees to pay the charges. To call collect dial "0" and when the operator comes on the line, say you're placing a collect call and give them your name. The Operator will leave the line when the person you've called accepts the charges.

Calling Card Calls

If you have a telephone calling card, you can have long distance calls charged to your regular monthly telephone bill.

Here's How To Use Your Card:

Touch Tone Telephones - Dial "0" and the number you wish to reach. Wait for the tone, then dial your Calling Card number.

Rotary Dial Telephone - Dial "0" and the number you wish to reach. When the Operator comes on the line, give your Calling Card number.

Calling Cards may be obtained from your Business Office at no charge.

Person-to-Person Calls

This is the most expensive type of long distance call. Call person-to-person when you wish to reach a particular person or extension number. Dial the call and when the Operator comes on the line, say you are making a person-to-person call and give the name of the person you want to talk to. The operator will leave the line when the person you're calling has answered the telephone.

Coin Calls

From coin phones, see the instruction card on or near the phone, or dial "OPERATOR".

Mobile and Marine Service

You can make calls to automobiles, trucks and boats equipped for mobile telephone service. Dial the "Operator" and ask for the Mobile Service Operator.

Conference Calls

You can talk with several people in different places at the same time by dialing the operator and saying you wish to make a conference call. Give the Operator the names and telephone numbers of the people you want to talk to. You may want to arrange a calling time in advance.

Wide Area Telecommunications Service (Inward WATS)

Station-to-Station long distance calls may be made without charge to you, to those customers who have Wide Area Telecommunications Service. They offer this service to their customers calling from specific locations. Dial "1" plus Area Code "800" plus the special numbers of customers having this service.

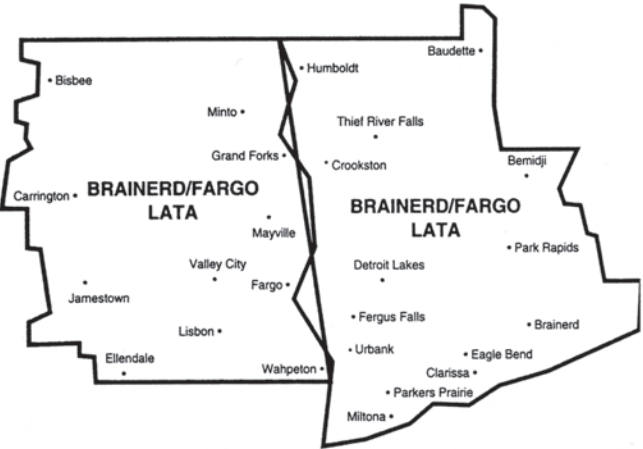
Foreign Calls

Bahamas, Bermuda, Canada, Puerto Rico, and the Virgin Islands may be called as you would call any other long distance call: Dial 1 + Area Code (see page 26) + seven digit number.

LATA MAP



(Local Access and Transport Areas)



LATAs are geographical areas established by federal court order in order to separate toll charges between long distance carriers. (They do not replace area codes.)

Telephone calls made from one LATA to another are called "INTER-LATA" calls.

Calls made within a LATA but outside the local calling area are called "INTRA-LATA" calls.

Local calls are not affected by LATAs.

You will continue to place long distance calls exactly as you always have. The only change will be the identity of the company that is the carrier of the call and their charge for the call.

Minnesota (218 Area) Telephone Prefixes Within The Brainerd - Fargo LATA

Telephone Prefix	Place	Telephone Prefix	Place	Telephone Prefix	Place	Telephone Prefix	Place
222	Middle River	437	Argyle	567	Flom	732	Park Rapids
223	Northwest Angle & Islands	439	Audubon	568	Pequot Lakes	734	Waubun (Tulaby Lake)
224	Laporte	442	Roosevelt	573	Osage	736	Fergus Falls
233	Moorhead	445	Verndale	574	Maple Bay	738	Eagle Bend
236	Moorhead	449	Holt	575	Lincoln	739	Fergus Falls
238	Lake Park	455	East Drayton	582	Borup	745	Warren
243	Puposky	456	Halstad	583	Henning	746	Pillager
253	Red Lake Falls	459	Gatzke	584	Twin Valley	747	Ashby
265	Halma	462	Deer Creek	585	Comstock	751	Bemidji
266	Park Rapids (Itasca)	463	Roseau	586	Turtle River	754	Lake Bronson
267	Urbank	465	Plummer	587	Pine River	755	Bemidji
268	Gully	466	Donaldson	589	Dalton	756	Clarissa
273	Kettle River	467	Solway	596	Ulen	758	Dent
281	Crookston	472	Nimrod	597	Strandquist	759	Bemidji
287	Dilworth	473	Waubun	630	Campbell	762	Lancaster
294	Grygla	478	Stephen	631	Wadena	763	Emily
299	Moorhead	479	East Fairmount	634	Baudette	764	Nokay Lake
334	Frazee	483	Hawley	637	Mentor	765	Mission
335	Cass Lake	487	Gonvick	643	Breckenridge	768	McGregor
338	Parkers Prairie	493	Barnesville (Rural)	647	Kelliher	769	Vining
342	Vergas	494	Felton	652	Nevis	773	East Grand Forks
346	Perham	495	Maine	654	Federal Dam	776	Clearbrook
352	Motley	498	Glyndon	657	Minerva	781	Strathcona
354	Barnesville	523	Viking	659	Squaw Lake	782	Greenbush
356	Gary	528	Badger	665	Bena	783	Williams
363	Longville	532	Cormorant	668	Lengby	784	Ada
367	Ottertail	534	Deerwood	674	Kennedy	785	Shevlin
375	Callaway	538	Wolf Lake	675	Hackensack	789	Sabin
378	Goodridge	543	Ideal Corners	678	Bennettville	792	Outing
379	Humboldt	546	Crosby	679	Red Lake	796	Oklee
385	New York Mills	547	Walker	681	Thief River Falls	798	Inger-Wirt
386	Warroad	549	Kimberly	682	Hackensack	823	St. Vincent (Pembina)
397	Leader	554	Ponemah	687	(E. Hackensack)	825	Brainerd
424	Malung	557	Kent	687	Erskine	826	Underwood
425	Wannaska	562	Breezy Point	692	Crosslake	828	Brainerd
426	Gateway	563	McIntosh	694	Bagley	829	Brainerd
435	Fosston	564	Menahga	695	Oslo	835	Blackduck
436	Karlstad	566	Remer	698	Brooks	836	Whipholt

LONG DISTANCE CALLING

(Local Access and Transport Areas)

LATAs are geographical areas established by federal court order in order to separate toll charges between long distance carriers. (They do not replace area codes.)

Telephone calls made from one LATA to another are called "INTER-LATA" calls.

Calls made within a LATA but outside the local calling area are called "INTRA-LATA" calls.

Local calls are not affected by LATAs.

You will continue to place long distance calls exactly as you always have. The only change will be the identity of the company that is the carrier of the call and their charge for the call.



Minnesota (320 Area) Telephone Prefixes Within The St. Cloud LATA

Telephone Prefix	Place	Telephone Prefix	Place
214.....	Willmar	352.....	Sauk Centre
229.....	St. Cloud	354.....	New London
231.....	Willmar	355.....	Ramsey
235.....	Willmar	356.....	Avon
239.....	Starbuck	363.....	St. Joseph
240.....	St. Cloud	365.....	Bird Island (Olivia)
243.....	Paynesville	366.....	Sunburg
246.....	Donnelly	367.....	Maynard
250.....	St. Cloud	369.....	Pease
251.....	St. Cloud	380.....	St. Cloud
252.....	St. Cloud	382.....	Kandiyohi
253.....	St. Cloud	383.....	Hazel Run
254.....	Belgrade	387.....	Gilman
255.....	St. Cloud	392.....	Hancock
256.....	Melrose	393.....	Rice
259.....	St. Cloud	394.....	Holloway
264.....	Kerkhoven	398.....	Kimball
265.....	Beardsley	453.....	Eden Valley
268.....	Sedan	468.....	Pierz
269.....	Montevideo	495.....	Wahkon
273.....	Odessa	523.....	Olivia
276.....	Irving	524.....	Brandon
277.....	Sullivan Lake	528.....	Barrett
278.....	Terrace	529.....	St. Cloud
283.....	Lowry	532.....	Onamia
284.....	Norcross	547.....	Swanville
285.....	Grey Eagle	548.....	St. Martin
286.....	Cokato	554.....	Villard
289.....	Appleton	556.....	Bock
294.....	Foreston	558.....	Clearwater
324.....	Chokio	563.....	Wheaton
325.....	Clinton	564.....	Granite Falls
329.....	Renville	567.....	Danvers
346.....	Brooten	568.....	Bellingham

Telephone Prefix	Place
573.....	Upsala
584.....	Royalton
589.....	Morris
594.....	Browerville
596.....	Correll
597.....	Richmond
598.....	Madison
599.....	Pennock
616.....	Little Falls
632.....	Little Falls
634.....	Glenwood
654.....	St. Cloud
656.....	St. Cloud
664.....	Lake Lillian
668.....	Marietta
669.....	Clarkfield
676.....	Isle
677.....	Herman
684.....	Malmo
685.....	Cold Spring
692.....	Garrison
693.....	Litchfield
695.....	Browns Valley
697.....	Elrosa
732.....	Long Prairie
734.....	Milan
743.....	Clear Lake
745.....	Freedhem
746.....	Holdingford

Telephone Prefix	Place
748.....	Graceville
749.....	Randall
752.....	Cerro Gordo
759.....	Alexandria
762.....	Alexandria
763.....	Alexandria
764.....	Watkins
765.....	Sacred Heart
769.....	Dawson
793.....	Big Bend City
795.....	Cyrus
796.....	Spicer
826.....	Danube
834.....	Garfield
836.....	Freeport
837.....	New Munich
839.....	Ortonville
842.....	Benson
843.....	Benson
845.....	Albany
846.....	Alexandria (Lake)
847.....	Clara City
848.....	Hector
852.....	Carlos
855.....	Boyd
857.....	Grove City
859.....	Osakis
865.....	Willmar
875.....	Murdock

Telephone Prefix	Place
876.....	Millerville
877.....	Cosmos
886.....	Holmes City
965.....	Kensington
967.....	Raymond
968.....	Foley
974.....	Atwater
978.....	Prinsburg
983.....	Milaca
986.....	Hoffman
987.....	Greenwald
995.....	Svea

Area Code	Telephone Prefix	Place
605	678	West Marietta, SD
605	694	West Browns Valley, SD
605	862	Big Stone City, SD
218	369	Tintah
218	458	Wendell
218	685	Elbow Lake
218	948	Evansville

IT'S EASY TO DIAL DIRECT (DDD) CALLS

FIRST Dial "1"

NEXT Dial the Area Code
This Number Selects The State And City.

THEN Dial the Telephone Number Of The Party
You Are Calling.

NOTE: The telephone you are calling from will automatically be billed for the call.
Generally, no Operator will come on the line.

EQUAL ACCESS

Equal Access allows you to choose the carrier of your choice for placing "1+" long distance calling. Equal Access is available to all exchanges of Arvig Communication Systems/ACS. A list of all long distance carriers is available from our business office.

IMPORTANT

Follow these instructions when dialing long distance for the following telephone companies:

ARVIG COMMUNICATION SYSTEMS/ACS - EAGLE VALLEY TELEPHONE COMPANY

If you are calling **263-1598** in Chicago:

Dial (DDD Code)	1	+	312 (Chicago Area Code)	+	263-1598 (Chicago Telephone Number)
---------------------------	----------	----------	-----------------------------------	----------	---

Dial (DDD Code)	1	+	218 (Fergus Falls Area Code)	+	736-0000 (Fergus Falls Telephone Number)
---------------------------	----------	----------	--	----------	--

IMPORTANT

Follow these instructions when dialing long distance for the following telephone companies:

ARVIG COMMUNICATION SYSTEMS/ACS - EAGLE VALLEY TELEPHONE COMPANY

With OPERATOR PLUS service, you can dial all calls yourself including collect calls, calling card (credit card) calls, calls charged to another number and person-to-person calls.
(Operator-Assisted Rates Apply)

**As of September 17, 1994 you must dial0 (operator) + Area Code + Number
Outside 218 Area 0 (operator) + Area Code + Number**

After you have dialed the number, and hear a tone, the operator will ask, "May I help you?"
Simply say when making a

Person-to-Person Call: "I'm making a person-to-person call to _____."

Collect Calls: "I'm making a collect call, My name is _____."

Calling Card Call: "My calling card number is _____." (touch tone service see below)

If you have any problems with an operator-assisted call, stay on the line and signal the operator.
On coin phones, look at the instruction card.

NOTE: Touch Tone Phones Only. Callers From Touch Tone phones dialing "0" plus a telephone number, after hearing the tone, can then dial your Calling Card Number instead of verbally conveying it to an Operator. Dial the full 14-digit number of your Calling Card. If you wish to make some other type of operator-assisted call, just follow the dialing instructions above. If you hear the tone then immediately dial "0" again and the Operator will come on the line.

LONG DISTANCE CALL - Area Codes For Some Cities

Place	Area Code	Place	Area Code	Place	Area Code	Place	Area Code	Place	Area Code
ALABAMA (AL)		San Jose 408	Rome 706	KENTUCKY (KY)		MINNESOTA (MN)			
Birmingham 205	San Mateo 650	Savannah 912	Ashland 606	Appleton 320					
Decatur 256	Santa Barbara 805	Smyrna 678/770	Bowling Green 270	Burnsville 952					
Huntsville 256	Santa Cruz 831	Valdosta 229	Frankfort* 502	Brainerd 218					
Mobile 251	Santa Monica 310	Vidalia 912	Lexington 859	Duluth 218					
Montgomery* 334	Santa Rosa 707	HAWAII (HI)		Elk River 763					
Tuscaloosa 205	Stockton 209	Honolulu* 808	Owensboro 270	Inver Grove Heights 651					
ALASKA (AK)		Tustin 714	Richmond 859	Mankato 507					
Juneau* 907	Walnut Creek 925	all other locations 808		Minneapolis 615/763/952					
all other locations 907		IDAHO (ID)		Monticello 763					
ARIZONA (AZ)		Aspen 970	Boise* 208	Rochester 507					
Flagstaff 928	Aurora 720/303	all other locations 208		St. Cloud 320					
Glendale 623	Colorado Springs 719	ILLINOIS (IL)		St. Paul* 651					
Peoria 623	Denver* 720/303	Alton 618	LOUISIANA (LA)						
Phoenix* 623	Grand Junction 970	Aurora 630	Alexandria 318	Baton Rouge* 225					
west, northwest 623	Pueblo 719	Batavia 630	De Ridder 337	De Ridder 337					
Phoenix* central 602	CONNECTICUT (CT)		Lafayette 337	Metairie 504					
Phoenix* 602	Bridgeport 203/475	Champaign 217	Metairie 504	New Orleans 504					
east, northeast 480	Bristol 959/860	Chicago Area:	Shreveport 318	Shreveport 318					
Scottsdale 480	Hartford* 959/860	312/630/708/773/847/224	Slidell 985	Slidell 985					
Tucson 520	New Haven 203/475	Cicero 773	MAINE (ME)						
Yuma 928	DELAWARE (DE)		Augusta* 207	all other locations 207					
ARKANSAS (AR)		Dover* 302	MARYLAND (MD)						
Fort Smith 479	all other locations 302	all other locations 302	Annapolis* 443/410/667						
Little Rock* 501	DISTRICT OF COLUMBIA (DC)		Cumberland 240/301						
Pine Bluff 870	Washington 202	Peoria 309	Baltimore 443/410/667						
Texarkana 870	FLORIDA (FL)		Rockville 240/301						
CALIFORNIA (CA)		Boca Raton 561	Salisbury 443/410/667						
Anaheim 714	Boca Raton 561	Cocoa Beach 407/321	MASSACHUSETTS (MA)						
Bakersfield 661	Cocoa Beach 407/321	Ft. Lauderdale 954/754	Boston* 857/617						
Burbank 818	Ft. Lauderdale 954/754	Ft. Myers 239/941	Cambridge 857/617						
Chula Vista 619	Ft. Myers 239/941	Gainesville 352	Fitchburg 351/978						
Concord 925	Gainesville 352	Jacksonville 904	Norwood 339/781						
El Centro 760	Jacksonville 904	Lake City 386	Peabody 351/978						
Eureka 707	Lake City 386	Lakeland 863	Pittsfield 413						
Fremont 510	Lakeland 863	Miami 305/786	Springfield 413						
Fresno 559	Miami 305/786	Naples 239/941	Worcester 774/508						
Glendale 818	Naples 239/941	Ocala 352	MICHIGAN (MI)						
Irving 949	Ocala 352	Orlando 321/407	Addison 517						
La Jolla 858	Orlando 321/407	Pensacola 850	Ann Arbor 734						
Lompoc 805	Pensacola 850	St. Petersburg 727	Dearborn 313						
Long Beach 562	St. Petersburg 727	Sarasota 941	Detroit 313						
Los Angeles 213/323	Sarasota 941	Tallahassee* 850	Flint 810						
Modesto 209	Tallahassee* 850	Tampa 813	Grand Rapids 616						
Menlo Park 650	Tampa 813	Vero Beach 561/772	Kalamazoo 269						
Newport Beach 949	Vero Beach 561/772	West Palm Beach 561	Lansing* 517						
Oakland 510	West Palm Beach 561	GEORGIA (GA)		Marquette 906					
Ontario 909	Albany 229		Midland 989						
Palm Springs 760	Atlanta* 404/470/678/770	Augusta 706	Muskegon 231						
Pasadena 626	Augusta 706	Columbus 706	Petoskey 231						
Redding 530	Columbus 706	Macon 478	Saginaw 989						
Riverside 909	Macon 478	Marietta 678/770	Sault Ste. Marie 906						
Sacramento* 916	Marietta 678/770	Perry 478	Southfield 248/947						
Salinas 831	KANSAS (KS)		Troy 248/947						
San Bernardino 909	Dodge City 620	Dodge City 620	Warren 810/586						
San Diego 619/858	Kansas City 913	Kansas City 913	Ypsilanti 734						
San Francisco 415/650	Lawrence 785	Lawrence 785							
		Topeka* 785							
		Wichita 316							

* Capitals

LONG DISTANCE CALL - Area Codes For Some Cities

Place	Area Code	Place	Area Code	Place	Area Code	Place	Area Code	Place	Area Code
NEW JERSEY (NJ) - Cont'd		Lima.....	419/567	Jackson.....	731	WASHINGTON (WA)		QUEBEC	
New Brunswick.....	732/848	Lorain.....	440	Knoxville.....	865	Bellingham.....	360	Laval.....	450
Newark.....	973/862	Marietta.....	740	Memphis.....	901	Everett.....	425	Montreal.....	514
Paterson.....	973/862	Middletown.....	513	Nashville*.....	615	Olympia*.....	360	Quebec.....	418
Plainfield.....	908	Springfield.....	937	Oak Ridge.....	865	Seattle.....	206	Sherbrooke.....	819
Trenton*.....	609	Toledo.....	419/567	Sweetwater.....	423	Spokane.....	509	SASKATCHEWAN	
NEW MEXICO (NM)		Wellington.....	440	TEXAS (TX)		Tacoma.....	253	all locations..... 306	
Santa Fe*.....	505	Youngstown.....	234/330	Abilene.....	915	Vancouver.....	360	PUERTO RICO 787	
all other locations.....	505	Zanesville.....	740	Amarillo.....	806	Yakima.....	509	ANGUILLA 809	
NEW YORK (NY)		OKLAHOMA (OK)		Arlington.....	682/817	WEST VIRGINIA (WV)		ANTIGUA/BARBUDA 268	
Albany*.....	518	Edmond.....	405	Austin*.....	512	Charleston*.....	304	BAHAMAS 242	
Batavia.....	585	Enid.....	580	Beaumont.....	409	all other locations.....	304	BARBADOS 246	
Binghamton.....	607	Lawton.....	580	Belton.....	254	WISCONSIN (WI)		BERMUDA 441/809	
Bronx.....	347/718/917	Muskogee.....	918	Brownsville.....	986	Eau Claire.....	715	BRITISH VIRGIN ISLANDS 284	
Buffalo.....	716	Oklahoma City*.....	405	Bryan.....	979	Fond Du Lac.....	920	CAYMAN ISLANDS 345	
Elmira.....	607	Tulsa.....	918	Conroe.....	936	Green Bay.....	920	DOMINICA 767	
Hicksville.....	516	OREGON (OR)		Corpus Christi.....	361	Greendale.....	414	DOMINICAN REPUBLIC 809	
Huntington.....	631	Burns.....	541	Dallas.....	972/214/469	LaCrosse.....	608	GRENADA 473	
Long Island:		Eugene.....	541	Denton.....	940	Madison*.....	608	GUAM 671	
Nassau County.....	516	Portland.....	503/971	Eagle Pass.....	830	Menomonee Falls.....	262	JAMAICA 876	
Long Island:		Salem*.....	503/971	El Paso.....	915	Milwaukee.....	414	MARIANA ISLANDS 670	
Suffolk County.....	631	PENNSYLVANIA (PA)		Fort Worth.....	682/817	Racine.....	262	MIDWAY ISLANDS 808	
Newburgh.....	845	Allentown.....	610/484/835	Galveston.....	409	Wausau.....	715	MONTSERRAT 664	
New York City:		Altona.....	814	Houston.....	832/713/281	WYOMING (WY)		NEVIS & ST. KITTS 869	
Manhattan.....	646/212/917	Braddock.....	412/878	Huntsville.....	936	Cheyenne*.....	307	ST. LUCIA 758	
New York City.....	347/718/917	Erie.....	814	Laredo.....	956	all other locations.....	307	ST. VINCENT & THE GRENADINES 784	
Peekskill.....	914	Harrisburg*.....	717	Longview.....	903	WIDE AREA TEL. SERVICE (WATS)		TRINIDAD & TOBAGO 868	
Plattsburgh.....	518	Harrisburg*.....	717	Lubbock.....	806	800 822 833 844		TURKS & CAICOS ISLANDS 649	
Rochester.....	585	Lancaster.....	717	Milano.....	512	855 866 877 888		US VIRGIN ISLANDS 340	
Staten Island.....	347/718/917	New Castle.....	724/878	New Braunfels.....	830	CANADA			
Syracuse.....	315	Philadelphial.....	215/267/445	San Antonio.....	210	ALBERTA			
Watertown.....	315	Pittsburgh.....	412/878	Spring.....	713/281/832	Calgary.....	250		
White Plains.....	914	Reading.....	610/484/835	Tyler.....	903	Edmonton.....	780		
Yonkers.....	914	Scranton.....	570	Victoria.....	361	BRITISH COLUMBIA			
NORTH CAROLINA (NC)		Uniontown.....	724/878	Waco.....	254	Kamloops.....	250		
Ashville.....	828	Wilkes-Barre.....	570	Wharton.....	979	Vancouver.....	778/604		
Brevard.....	828	York.....	717	Wichita Falls.....	940	MANITOBA 204			
Charlotte.....	980/704	RHODE ISLAND (RI)		UTAH (UT)		NEW BRUNSWICK 506			
Durham.....	919	Providence*.....	401	Logan.....	435	NEW FOUNDLAND 709			
Fayetteville.....	910	all other locations.....	401	Moab.....	435	NOVA SCOTIA 902			
Greensboro.....	336	SOUTH CAROLINA (SC)		Ogden.....	801	ONTARIO			
Kings Mountain.....	980/704	Charleston.....	843	Salt Lake City*.....	801	Hamilton.....	289/905		
Kitty Hawk.....	252	Columbia*.....	803	VERMONT (VT)		London.....	519		
Raleigh*.....	919	Greenville.....	864	Montpelier*.....	802	North Bay.....	705		
Rocky Mount.....	252	Myrtle Beach.....	843	all other locations.....	802	Ottawa.....	613		
Wilmington.....	910	Rock Hill.....	803	VIRGINIA (VA)		Thunder Bay.....	807		
Winston Salem.....	336	Spartanburg.....	864	Alexandria.....	571/703	Toronto (Metro).....	647/416		
NORTH DAKOTA (ND)		SOUTH DAKOTA (SD)		Arlington.....	703/571	Toronto (Suburbs).....	905		
Bismarck*.....	701	Pierre*.....	605	Bluefield.....	276				
all other locations.....	701	all other locations.....	605	Charlottesville.....	434				
OHIO (OH)		TENNESSEE (TN)		Harrisonburg.....	540				
Akron.....	234/330	Chattanooga.....	423	Norfolk.....	757				
Cincinnati.....	513	Clarksville.....	931	Richmond*.....	804				
Cleveland.....	216	Columbia.....	931	Roanoke.....	540				
Columbus*.....	614	Dickson.....	615	Virginia Beach.....	757				
Dayton.....	937			Wytheville.....	276				

MINNESOTA AREA CODES

Ada.....	218	Bovey.....	218	Correll.....	320	Excelsior.....	952	Hanover.....	763
Adams.....	507	Boy River.....	218	Cosmos.....	320	Eyota.....	507	Hanska.....	507
S. Adams, IA.....	515	Boyd.....	320	Cottage Grove.....	651	Fairfax.....	507	Harding.....	320
Adrian.....	507	Braham.....	320	Cotton.....	218	Fairmont.....	507	Hardwick.....	507
Afton.....	651	Brainerd.....	218	Cottonwood.....	218	Falcon Heights.....	651	Harmony.....	507
Aitkin.....	218	Brandon.....	320	Courtland.....	507	Falls Junction.....	507	S. Harmony, IA.....	319
Akeley.....	218	Breckenridge.....	218	Crane Lake.....	218	Faribault.....	507	Harris.....	651
Albany.....	320	Breezy Point.....	218	Cromwell.....	218	Farming.....	320	Hartland.....	507
Albert Lea.....	507	Brewster.....	507	Crookston.....	218	Farmington.....	651	Hastings.....	651
Alberta.....	320	Bricelyn.....	507	Crosby.....	218	Farwell.....	320	Hawley.....	218
Albertville.....	763	Brimson.....	218	Crosslake.....	218	Federal Dam.....	218	Hayfield.....	507
Albion.....	218	Brooklyn Center.....	763	Crystal.....	763	Felton.....	218	Hayward.....	507
Alcen.....	507	Brooklyn Park.....	763	Currie.....	507	Fergus Falls.....	218	Hazel Run.....	320
Aldrich.....	218	Brooks.....	218	Cushing.....	320	Fertile.....	218	Hector.....	320
Alexandria.....	320	Brookston.....	218	Cyrus.....	320	Fifty Lakes.....	218	Heidelberg.....	952
Almelund.....	651	Brooten.....	320	Dakota.....	507	Finland.....	218	Henderson.....	507
Altura.....	507	Browerville.....	320	Dalton.....	218	Finlayson.....	320	Hendricks.....	507
Alvarado.....	218	Brownsdale.....	507	Danube.....	320	Fisher.....	218	W. Hendricks, SD.....	605
Amboy.....	507	Browns Valley.....	320	Danvers.....	320	Fish Trap.....	218	Hendrum.....	218
Andover.....	763	W Browns Valley, SD.....	605	Dassel.....	320	Flom.....	218	Henning.....	218
Angle Inlet.....	218	Brownsville.....	507	Dawson.....	320	Floodwood.....	218	Herman.....	320
Annandale.....	320	Brownton.....	320	Dayton.....	763	Foley.....	320	Heron Lake.....	507
Anoka.....	763	Buffalo.....	763	Deep Haven.....	651	Forest Lake.....	651	Hewitt.....	218
Apple Valley.....	952	Buffalo Lake.....	320	Deer Creek.....	218	Foreston.....	320	Hibbing.....	218
Appleton.....	320	Buhl.....	218	Deer River.....	218	Fort Snelling.....	651	Highlandville.....	507
Arco.....	507	Burnsville.....	952	Deerwood.....	218	Fosston.....	218	Hill City.....	218
Arden Hills.....	651	Burtrum.....	320	Delano.....	763	Fountain.....	507	Hillman.....	320
Arendahl.....	507	Butterfield.....	507	Delavan.....	507	Franklin.....	507	Hills.....	507
Argyle.....	218	Bygland.....	218	Delft.....	507	Frazee.....	218	Hinckley.....	320
Arlington.....	507	Byron.....	507	Dellwood.....	651	Freeborn.....	507	Hines.....	218
Ash River.....	218	Caledonia.....	507	Denham.....	218	Freedhem.....	320	Hitterdal.....	218
Ashby.....	218	Callaway.....	218	Dent.....	218	Freeport.....	320	Hoffman.....	320
Askov.....	320	Calumet.....	218	Detroit Lakes.....	218	Fridley.....	763	Hokah.....	507
Atwater.....	320	Cambria.....	507	Dexter.....	507	Frost.....	507	Holdingford.....	320
Audubon.....	218	Cambridge.....	763	Dilworth.....	218	Fulda.....	507	Holland.....	507
Aurora.....	218	Campbell.....	218	Dodge Center.....	507	Garden City.....	507	Hollandale.....	507
Austin.....	507	Camp Ripley.....	320	Donaldson.....	218	Garfield.....	320	Holloway.....	320
Averill.....	218	Canby.....	507	Donnelly.....	320	Garrison.....	320	Holmes City.....	320
Avoca.....	507	Cannon Falls.....	507	Dorothy.....	218	Garvin.....	507	Holt.....	218
Avon.....	320	Canton.....	507	Duluth.....	218	Gary.....	218	Hopkins.....	952
Babbitt.....	218	S. Canton, IA.....	319	Dumont.....	320	Gateway.....	218	Houston.....	507
Backus.....	218	Carlos.....	320	Dundee.....	507	Gatzke.....	507	Hovland.....	218
Badger.....	218	Carlton.....	218	Dunnell.....	507	Gaylord.....	218	Howard Lake.....	320
Bagley.....	218	Carver.....	952	East Abercrombie.....	218	Ghent.....	507	Hoyt Lakes.....	218
Balaton.....	507	Cass Lake.....	218	Eagan.....	651	Gibbon.....	507	Hugo.....	651
Ball Club.....	218	Center City.....	651	Eagle Bend.....	218	Gilbert.....	218	Humboldt.....	218
Barnesville.....	218	Centerville.....	651	Eagle Lake.....	507	Gilman.....	320	Huntley.....	507
Barnum.....	218	Cerro Gordo.....	320	East Bethel.....	763	Glencoe.....	320	Hutchinson.....	320
Barrett.....	320	Ceylon.....	507	East Chain.....	507	Glendorado.....	763	Ideal Corners.....	218
Battle Lake.....	218	Champlin.....	763	East Drayton.....	218	Glenville.....	507	Independence.....	763
Baudette.....	218	Chandler.....	507	East Elkton.....	507	Greenwood.....	320	Inger-Wirt.....	218
Baxter.....	218	Chanhassen.....	952	East Fairmount.....	218	Gluek.....	320	International Falls.....	218
Bayport.....	651	Chaska.....	952	East Garretson.....	507	Glyndon.....	218	Invergrove Heights.....	651
Bear River.....	218	Chatfield.....	507	East Gary.....	507	Golden Valley.....	763	Iona.....	507
Beardsley.....	320	Cherry Grove.....	507	East Grand Forks.....	218	Gonvick.....	218	Ironton.....	218
Beaver Bay.....	218	Chisago City.....	651	East Valley Springs.....	507	Good Thunder.....	507	Irving-Koronis.....	320
Beaver Creek.....	507	Chisholm.....	218	Easton.....	507	Goodhue.....	651	Isabella.....	218
Beccida.....	218	Chokio.....	320	Echo.....	507	Goodrich.....	218	Isanti.....	763
Becker.....	763	Circle Pines.....	763	Eden Prairie.....	952	Goodridge.....	218	Isle.....	320
Belgrade.....	320	Clara City.....	320	Eden Valley.....	320	Goodview.....	507	Itasca.....	218
Bellechester.....	651	Claremont.....	507	Edgerton.....	507	Graceville.....	320	Ivanhoe.....	507
Belle Plaine.....	952	Clarissa.....	218	Edina.....	952	Granada.....	507	Jackson.....	507
Bellingham.....	320	Clarkfield.....	320	Effie.....	218	Grand Marais.....	218	Janesville.....	507
Beltrami.....	218	Clarks Grove.....	507	Eitzen.....	507	Grand Meadow.....	507	Jasper.....	507
Belview.....	507	Clearbrook.....	218	S. Eitzen, IA.....	319	Grand Rapids.....	218	W. Jasper, SD.....	605
Bemidji.....	218	Clear Lake.....	320	Elbow Lake.....	218	Granger.....	507	Jeffers.....	507
Bena.....	218	Clearwater.....	320	Elgin.....	507	Granite Falls.....	320	Jenkins.....	218
Bennettville.....	218	Clements.....	507	Elk River.....	763	Greaney.....	218	Jordan (Scott Co).....	952
Benson.....	320	Climax.....	218	Elko.....	952	Green Isle.....	507	Kabetogama.....	218
Bertha.....	218	W. Climax, ND.....	701	Elkton.....	507	Greenbush.....	218	Kandiyohi.....	320
Bethel.....	763	Clinton.....	320	Ellendale.....	507	Greenfield.....	763	Karlstad.....	218
Big Bend City.....	320	Cloquet.....	218	Ellsworth.....	507	Greenwald.....	320	Kasota.....	507
Big Falls.....	218	Cloverton.....	320	Elmore.....	507	Greenwood.....	651	Kasson.....	507
Big Lake.....	763	Cohasset.....	218	Elrosa.....	320	Grey Eagle.....	320	Keewatin.....	218
Bigelow.....	507	Cokato.....	320	Ely.....	218	Grove City.....	320	Kelliher.....	218
Bigfork.....	218	Cold Spring.....	320	Elysian.....	507	Grygla.....	218	Kellogg.....	507
Birchwood.....	651	Coleraine.....	218	Embarrass.....	218	Guckeen.....	507	Kennedy.....	218
Bird Island.....	320	Collegeville.....	320	Emily.....	218	Gully.....	218	Kensington.....	320
Biwabik.....	218	Cologne.....	952	Emmons.....	507	Hackensack.....	218	Kenyon.....	507
Blackduck.....	218	Columbia Heights.....	763	S. Emmons, IA.....	515	Hallock.....	218	Kerkoven.....	320
Blaine.....	763	Comfrey.....	507	Enfield.....	763	Halma.....	218	Kettle River.....	218
Blooming Prairie.....	507	Coonstock.....	218	Erhard.....	218	Halstad.....	218	Kiester.....	507
Bloomington.....	952	Conger.....	507	Erichsburg.....	218	Ham Lake.....	763	Kilkenny.....	507
Blue Earth.....	507	Cook.....	218	Erskine.....	218	Hamburg.....	952	Kimball.....	320
Bluffton.....	218	Coon Rapids.....	763	Evan.....	507	Hampton.....	651	Kimberly.....	218
Bock.....	320	Corcoran.....	763	Evansville.....	218	Hancock.....	320	Kingston.....	320
Borup.....	218	Cormorant.....	218	Eveleth.....	218	Hanley Falls.....	507	Klossner.....	507

MINNESOTA AREA CODES - (Cont'd)

Knife River.....	218	Medicine Lake.....	763	Oakdale.....	651	Rothsay.....	218	Tintah.....	218
Lac Que Parle.....	320	Medina.....	763	Odessa.....	320	Round Lake.....	507	Tofte.....	218
La Crescent.....	507	Meire Grove.....	320	Odin.....	507	S. Round Lake, IA.....	712	Tonka Bay.....	651
Lafayette.....	507	Melby.....	218	Ogema.....	218	Royalton.....	320	Tower.....	218
Lake Alexander.....	218	Melrose.....	320	Ogilvie.....	320	Rush City.....	320	Tracy.....	507
Lake Benton.....	507	Menahga.....	218	Okabena.....	507	Rushford.....	507	Trimont.....	507
Lake Bronson.....	218	Mendota.....	651	Oklee.....	218	Rushmore.....	507	Truman.....	507
Lake City.....	651	Mendota Heights.....	651	Olivia.....	320	Russell.....	507	Turtle River.....	218
Lake Crystal.....	507	Mentor.....	218	Onamia.....	320	Ruthton.....	507	Twin Lakes.....	507
Lake Elmo.....	651	Middle River.....	218	Orono.....	952	Sabin.....	218	Twin Valley.....	218
Lake Lillian.....	320	Milaca.....	320	Oronoco.....	507	Sacred Heart.....	320	Two Harbors.....	218
Lake Minnetonka.....	952	Milan.....	320	Orr.....	218	St. Anthony.....	612	Tyler.....	507
Lake Park.....	218	Millerville.....	320	Ortonville.....	320	St. Bonifacius.....	952	Ulen.....	218
Lake Wilson.....	507	Millville.....	507	Osage.....	218	St. Charles.....	507	Underwood.....	218
Lakefield.....	507	Milroy.....	507	Osakis.....	320	St. Claire.....	507	Upsala.....	320
Lakeville.....	952	Miltona.....	218	Oslo.....	218	St. Cloud.....	320	Urbank.....	218
Lamberton.....	507	Minerva.....	218	Osseo.....	763	St. Croix Beach.....	651	Vadnais Heights.....	651
Lancaster.....	218	Minneapolis.....	612	Ostrander.....	507	St. Francis.....	763	Vergas.....	218
Lanesboro.....	507	Minnetonka.....	507	Otsego.....	763	St. Hilaire.....	218	Verndale.....	218
LaPorte-Guthrie.....	218	Minnetonka Beach.....	952	Ottertail.....	218	St. James.....	507	Vernon Center.....	507
Lauderdale.....	651	Minnetriska.....	952	Outing.....	218	St. Joseph.....	320	Vesta.....	507
Leader.....	218	Mission.....	218	Owatonna.....	507	St. Leo.....	507	Victoria.....	952
Le Center.....	507	Montevideo.....	320	Palisade.....	218	St. Louis Park.....	952	Viking.....	218
Lengby.....	218	Montgomery.....	507	Palo.....	218	St. Martin.....	320	Villard.....	320
Leonard.....	218	Monticello.....	763	Park Rapids.....	218	St. Michael.....	763	Vining.....	218
Leota.....	507	Montrose.....	763	Parkers Prairie.....	218	St. Nicholas.....	320	Virginia.....	218
Le Roy.....	507	Moorhead.....	218	Paynesville.....	320	St. Paul.....	651	Wabasha.....	651
Lester Prairie.....	320	Moose Lake.....	218	Pease.....	320	St. Paul Park.....	651	Wabasso.....	507
Le Sueur.....	507	Mora.....	320	Pearl Lake.....	320	St. Peter.....	507	Waconia.....	952
Lewiston.....	507	Morgan.....	507	Pelican Lake.....	218	St. Rose.....	320	Wadena.....	218
Lewisville.....	507	Morris.....	320	Pelican Rapids.....	218	St. Vincent.....	218	Wahkon.....	320
Lexington.....	763	Morristown.....	507	Pemberton.....	507	Sanborn.....	507	Waite Park.....	320
Lilydale.....	651	Morton.....	507	Pennock.....	320	Sandstone.....	320	Waldorf.....	507
Lincoln.....	218	Mound.....	952	Pequot Lakes.....	218	Santiago.....	763	Walker.....	218
Lindstrom.....	651	Mounds View.....	651	Perham.....	218	Sartell.....	320	Walnut Grove.....	507
Lino Lakes.....	651	Mountain Iron.....	218	Perley.....	218	Sauk Centre.....	320	Wanamingo.....	507
Lismore.....	507	Mountain Lake.....	507	Peterson.....	507	Sauk Rapids.....	320	Wannaska.....	218
Litchfield.....	320	Murdock.....	320	Pierz.....	320	Savage.....	952	Warba.....	218
Little Canada.....	651	Nashwauk.....	218	Pillager.....	218	Scandia.....	651	Warren.....	218
Little Falls.....	320	Nassau.....	320	Pine Center.....	218	Scanlon.....	218	Warroad.....	218
Little Fork.....	218	Nevis.....	218	Pine City.....	320	Seaforth.....	507	Warsaw.....	507
Long Lake.....	952	New Albin.....	507	Pine Island.....	507	Seabek.....	507	Waseca.....	507
Long Prairie.....	320	S. New Albin, IA.....	319	Pine River.....	218	Sedana.....	218	Washington.....	218
Longville.....	218	New Brighton.....	651	Pipestone.....	507	Shakopee.....	952	Watertown.....	952
Lonsdale.....	507	New Germany.....	952	W. Pipestone, SD.....	605	Shamaineau Lake.....	218	Waterville.....	507
Loretto.....	763	New Hope.....	763	Plainview.....	507	Shelly.....	218	Watkins.....	320
Louisburg.....	320	New London.....	320	Plato.....	320	W. Shelly, ND.....	701	Watson.....	320
Lowry.....	320	New Market.....	952	Plummer.....	218	Sherburn.....	507	Wauban.....	218
Lucan.....	507	New Munich.....	320	Plymouth.....	763	Shervin.....	218	Waverly.....	763
Lutsen.....	218	New Prague.....	952	Ponemah.....	218	Shelvin.....	218	Wawina.....	218
Luverne.....	507	New Richland.....	507	Ponsford.....	218	Shoreview.....	651	Wayzata.....	952
Lyle.....	507	New Sweden.....	507	Porter.....	507	Shorewood.....	952	Webster.....	952
Lynd.....	507	New Ulm.....	507	Preston.....	507	Silver Bay.....	218	Welcome.....	507
Mabel.....	507	New York Mills.....	218	Princeton.....	763	Silver Lake.....	320	Wells.....	507
Madelia.....	507	Newfolden.....	218	Prinsburg.....	320	Slayton.....	507	Wendell.....	218
Madison.....	320	Newport.....	651	Prior Lake.....	952	Sleepy Eye.....	507	West Concord.....	507
Madison Lake.....	507	Nickerson.....	218	Proctor.....	218	Solway.....	218	West Hendricks, SD.....	507
Magnolia.....	507	Nicollet.....	507	Prosper.....	507	South Haven.....	320	West St. Paul.....	651
Mahnomen.....	218	Nielsville.....	218	Puposky.....	218	South St. Paul.....	651	Westbrook.....	507
Mahtomedi.....	651	Nimrod.....	218	Racine.....	507	Spicer.....	320	Wheaton.....	320
Maine.....	218	Manannah.....	320	Ramey.....	320	Spring Grove.....	507	Whipholt.....	218
Malmo.....	320	Manchester.....	507	Ramsey.....	763	Spring Hill.....	320	White Bear Lake.....	651
Malung.....	218	Mankato.....	507	Randall.....	320	Spring Lake Park.....	763	White Earth.....	218
Manannah.....	320	Mantorville.....	507	Ranier.....	218	Spring Park.....	952	White Rock.....	651
Manchester.....	507	Maple Bay.....	218	Raymond.....	320	Spring Valley.....	507	Williams.....	218
Mankato.....	507	Maple Grove.....	763	Red Del.....	507	Springfield.....	507	Willmar.....	320
Mantorville.....	507	Maple Lake.....	320	Red Lake.....	218	Squaw Lake.....	218	Willow River.....	218
Maple Bay.....	218	Maple Plain.....	763	Red Lake Falls.....	218	Stacy.....	651	Wilmont.....	507
Maple Grove.....	763	Mapleton.....	507	Red Wing.....	651	Staples.....	218	Windom.....	507
Maple Lake.....	320	Maplewood.....	651	Redwood Falls.....	507	Starbuck.....	320	Winger.....	218
Maple Plain.....	763	Marble.....	218	Remer.....	218	Steen.....	507	Winnebago.....	507
Mapleton.....	507	Marcell.....	218	Renville.....	320	Stephen.....	218	Winona.....	507
Maplewood.....	651	Marietta.....	320	Rice.....	320	Stewart.....	320	Winsted.....	320
Marble.....	218	W. Marietta, SD.....	605	Richfield.....	612	Stewartville.....	507	Winthrop.....	507
Marcell.....	218	Marine-on-St. Croix.....	651	Richmond.....	320	Stillwater.....	651	Wolf Lake.....	218
Marietta.....	320	Marshall.....	507	Robbinsdale.....	763	Storden.....	507	Wolverton.....	218
W. Marietta, SD.....	605	Mayer.....	952	Rochester.....	507	Strandquist.....	218	Woman Lake.....	218
Marine-on-St. Croix.....	651	Maynard.....	320	Rock Dell.....	507	Strathcona.....	218	Wood Lake.....	507
Marshall.....	507	Mazeppa.....	507	Rockford.....	763	Surgeon Lake.....	218	Woodland.....	651
Mayer.....	952	McGrath.....	320	Rogers.....	763	Sullivan Lake.....	320	Woodstock.....	507
Maynard.....	320	McGregor.....	218	Rollag.....	218	Sunburg.....	320	Worthington.....	507
Mazeppa.....	507	McIntosh.....	218	Rollingstone.....	507	Svea.....	320	Wright.....	218
McGrath.....	320	Meadowlands.....	218	Rosevelt.....	218	Swanville.....	320	Wykoff.....	507
McGregor.....	218	Medford.....	507	Roscoe.....	320	Swatara.....	218	Wyoming.....	651
McIntosh.....	218			Roseau.....	218	Tamarack.....	218	Young America.....	952
Meadowlands.....	218			Rosemount.....	651	Taylor Falls.....	651	Zimmerman.....	763
Medford.....	507			Roseville.....	651	Terrace.....	320	Zumbro Falls.....	507
						Thief River Falls.....	218	Zumbrota.....	507

HOW TO DIAL MOST INTERNATIONAL CALLS



DIALING INSTRUCTIONS

Station-to-Station Calls

To dial international calls, dial in sequence:

1. The International Access Code - 011.
2. The Country Code. A two- or three- digit number (bold).
3. The City Routing Code. A one- to five-digit number.
4. The local telephone number.
5. The “#” button - where telephone is equipped with Touch-Tone® dialing. This will speed your call.

For Example:

To place a call to Frankfurt, Germany, you would dial:

International Access Code	Country Code	City Code
011	49	69
+ Local Telephone Number	+	# button if Touch-Tone® dialing*

*Touch-Tone® dialing saves additional time by using this step.

Operator-assisted Calls

To dial person-to-person, collect, Calling Card and billed-to-a-third-number international calls, follow the instructions given above but use “01” for the International Access Code. After the call is dialed, the Operator will come on the line to ask for information such as the name of the person you are calling or your Calling Card number.

After dialing any international call, allow at least 45 seconds for the ring to start.

Additional Assistance or Information

Dial “0” (Operator) if you need assistance:

1. To obtain a telephone number you don't know.
2. To obtain City Routing Codes not listed in this section.
3. For help in completing a call.
4. For credit on a call on which you had difficulty, e.g., reached a wrong number.

To Call the Bahamas, Bermuda, Canada, Puerto Rico and the Virgin Islands

Calls to these points can be dialed in the same manner as long distance calls within the United States. Simply dial “1” plus the appropriate Area Code and the local number. International rates apply to all of these calls. Area codes are on page 22.

To Call Mexico

All locations in Mexico can be reached by using the international dialing (011 +) instructions. Then dial 52 + City Code + Local Number.



WARNING - TELEPHONE LAWS

TO ALL TELEPHONE SUBSCRIBERS STATE OF MINNESOTA

609.78 *Emergency telephone calls and communications*

Whoever does any of the following is guilty of a misdemeanor:

- (1) Refuses to relinquish immediately a coin-operated telephone or a telephone line consisting of two or more stations when informed that the line is needed to make an emergency call for medical or ambulance service or for assistance from a police or fire department or for other service needed in an emergency to avoid serious harm to person or property, and an emergency in fact exists; or
- (2) Secures a relinquishment of a coin-operated telephone or a telephone line consisting of two or more stations by falsely stating that the line is needed for an emergency; or
- (3) Publishes telephone directories to be used for telephones or telephone lines and the directories do not contain a copy of this section.
- (4) Makes an emergency call for medical or ambulance service, knowing that no medical emergency exists; or
- (5) Interrupts, disrupts, impedes, or otherwise interferes with the transmission of citizen's band radio channel communication the purpose of which is to inform or inquire about a medical emergency or an emergency in which property is or is reasonably believed to be in imminent danger or damage or destruction.

609.785 *Fraudulent Long Distance Telephone Calls*

Whoever obtains long distance telephone service by intentionally charging the cost thereof to a false or non-existent telephone or calling card number or to the telephone or calling card number of another without his authority may be sentenced to imprisonment for not more than 90 days or to payment of a fine of not more than \$300.00, or both, when the value of the telephone service obtained is not more than \$100.00; and by imprisonment for not more than five years or to payment of a fine of not more than \$5,000.00, or both, if the value of the telephone service obtained in a single transaction, or in a separate transactions within any six month period, is more than \$100.00.

Whoever willfully makes, assembles or possesses any electronic, mechanical or other device having reason to know that it is intended to be used and that its design renders it primarily useful to avoid payment of lawful charges for long distance telecommunications service, in whole or in part, or whoever sells, gives or otherwise transfers to another, such a device, or offers or advertises such a device for sale, or advertises or offers, for a monetary consideration, plans or component parts for the purposes of making or assembling such a device, having reason to know it is intended to be used unlawfully, or whoever, by use of such a device, obtains or attempts to obtain long distance telecommunications services, may be sentenced to imprisonment for not more than three years or to payment of a fine of not more than \$3,000.00, or both.

609.79 *Obscene or Harassing Telephone Calls*

Subdivision 1. Whoever,

- (1) By means of a telephone,
 - (a) Makes any comment, request, suggestion or proposal which is obscene, lewd, lascivious, filthy or indecent,
 - (b) Makes a telephone call, whether or not conversation ensues, without disclosing his identity and with intent to annoy, threaten, or harass any person at the called number,
 - (c) Makes or causes the telephone of another to repeatedly or continuously ring, with intent to harass any person at the called number, or
- (2) Knowingly permits any telephone under his control to be used for any purpose prohibited by this section, shall be guilty of a misdemeanor.

Subdivision 2. The offense may be prosecuted either at the place where the call is made or where it is received.

OUCH! DON'T CUT OUR BURIED CABLE!



“CHAPTER 624 LAWS OF MINNESOTA”

Responsibilities Of Excavators - Except in an emergency situation, any person intending to excavate at any location within the state is required to notify the notification center 48 hours prior to the excavation (excluding Sat., Sun. and Holidays).

The excavation notice may be oral or written and must contain general information as required by statute as to the name of the excavator, precise location, date, and time, etc.

The notification center shall then immediately transmit the information contained in the notice to every operator that has an underground facility in the area of the proposed excavation.



CALL TOLL FREE
UNDERGROUND
FACILITY LOCATING

811 or
651-454-0002
or
1-800-252-1166



**GOPHER
STATE
ONE CALL**

USE OF TELEPHONE FOR DEBT COLLECTION PURPOSES

The Federal Communications Commission has received information that interstate telephone service is being used for collection of claimed debts in ways that are or may be in violation of applicable tariffs of the telephone companies and criminal statutes. Practices alleged include calling at odd hours of the day or night; repeated calls, calls to friends, neighbors, relatives, employers and children; calls making a variety of threats; calls asserting falsely that credit ratings will be hurt; calls falsely stating that legal process is about to be served; calls demanding payments for amounts that are not owed; calls to places of employment; and calls misrepresenting the terms and conditions of existing or proposed contracts. Although many of these calls are placed on a local basis, there is increasing indication that such improper practices also involve use of interstate toll and Wide Area Telephone Service (WATS).

Tariffs of the telephone companies forbid use of the telephone "...for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;" or for calls that "...interfere unreasonably with the use of the service by one or more customers;" or calls for "...unlawful purpose." Upon violation of any of these conditions the telephone company can, by written notice, discontinue service "forthwith." These tariff regulations are filed with this Commission pursuant to Section 203 of the Communications Act, 47 U.S.C. 203 and are binding on the telephone company and customer alike. Users of the telephone service are also subject to the enforcement proceedings provided for in Sections 401 and 411 of the Communications Act. In addition to the loss of telephone service for violation of the tariffs, Section 223 of the Communications Act makes it a crime to use the telephone in the District of Columbia or in interstate or foreign communications to make "repeated telephone calls, during which conversation ensues, solely to harass any person at the called number" or to knowingly permit "others to use his telephone" for such purposes. Penalties for violation of Section 223 are a fine up to \$500 or six months' imprisonment, or both, 47 U.S.C. 223.

The Commission is concerned that some users of telephone service may be unaware of their obligations to refrain from using the service for abusive or harassing calls. It is also concerned that other users may be willfully and repeatedly violating the provision of the tariffs and the applicable statutes, and that the telephone companies are not adequately enforcing their tariffs. Accordingly, the Commission is issuing this Public Notice in order that the public may be informed of the requirements of law in this area and so that users may be alerted to their legal obligations in the use of the telephone and the penalties for failure to abide thereby.

STATEMENT OF NONDISCRIMINATION

Eagle Valley Telephone Company is the recipient of Federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture, and is subject to the provisions of Title VI of the Civil Rights Act of 1964 as amended, Section 504 of the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1975, as amended, and the Rules and Regulations of the Department of Agriculture which provide that no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any of this organization's programs or activities.

The person responsible for coordinating this organization's nondiscrimination compliance efforts is Paul Hanson, Personnel Director. Any individual, or specific class of individuals, who feels that this organization has subjected them to discrimination may obtain further information about the statutes and regulations listed above from and/or file a written complaint with this organization; or the Secretary of Agriculture, Washington, D.C. 20250, or the Administrator, Rural Utilities Service, Washington, D.C. 20250. Complaints must be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.